
UMRA Member Survey:2016

Findings Summary

Presented to UMRA Board & Committee Chair Retreat, August 11, 2016

WHO WE HEARD FROM:

- 197 Respondents; 557 surveys were distributed by mail or email
- Responders represent all categories of “yrs as member”, with 63% as members 2-15 yrs
- Most learned of UMRA from Pre-retirement info or via word of mouth
- Responses came mostly from CS staff (17.2%) P &A (19.2%) and Faculty (57%)

HOW MEMBERS PARTICIPATE & FIND VALUE :

- Involvement in committees, board, and University Retirement Volunteer Center were most often listed as involvement categories within UMA
- 32.3% don't attend luncheons, 41.7% attend 3-8 per year
- Majority do not attend workshops; 19% attend 3-7 per year
- All categories of discounts are used; 83.7% use parking coupons, 46.6% use bookstore, following in order by Campus Club (26.4%) and Landscape Arboretum (19%)
- Seen as “very important” communication: newsletter (80.7%) emails (73%) web (38.5%)
- All listed member benefits were important to responders; those with most “very important” checked were Luncheons (54.8%) and Parking Discounts (49%)
- Of those who attend luncheons, majority (54.4%) prefer to stay on campus; 20.7% prefer staying with campus club and 33.7% are open to other campus venues
- 58.4% of responders are willing to pay up to \$25 for luncheons; 20.2% feely strongly the cost should remain \$16; 6.4% would be willing to pay up to \$35.

WHAT MEMBERS TOLD US:

- Membership is valued even when participation is limited due to distance or health
- Past and present board membership and committee service is a positive experience
- Limited parking and campus traffic are challenges to many and limit attendance
- Choice of speakers for luncheons is overall very good
- Parking discounts are used for other campus visits (medical, social, etc) as well as UMRA
- Would like more benefits that are suited to those outside Twin Cities
- JOIE was not mentioned in the survey...noted by one respondent

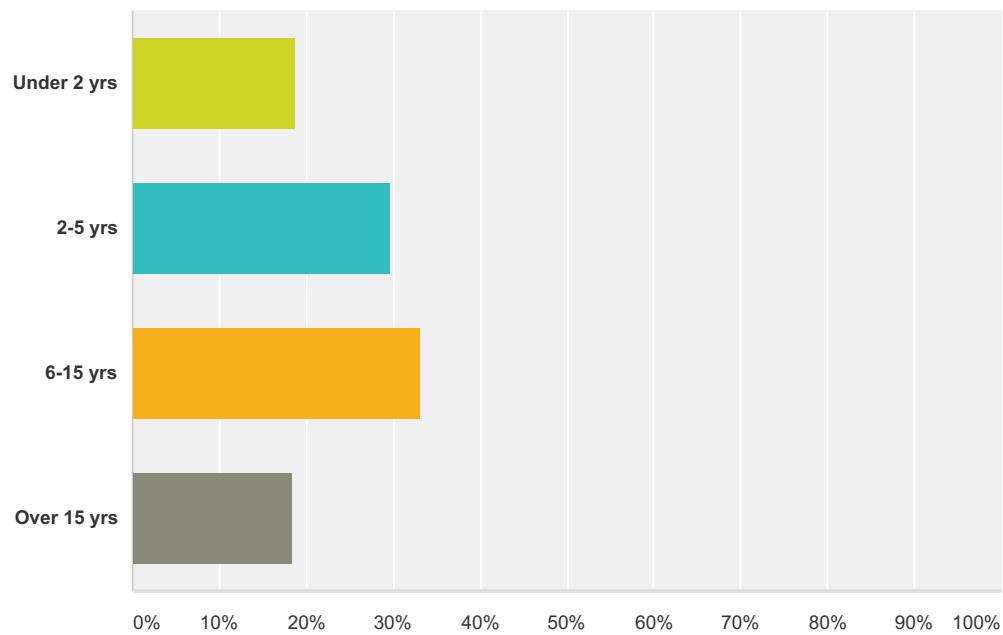
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- Members appreciate UMRA “staff”
 - Camaraderie and socialization are important at events and with benefits
 - Many comments about lack of satisfaction with lunch quality and value
 - Several comments about adding more luncheons and/or social hours later in day
 - Crowding and noise level of luncheon venue was mentioned a number of times
 - A number of comments that the listed discounts were unknown to responders
 - One comment asking for more communication to members on UMRA finances
 - St. Paul campus location for luncheons was mentioned a number of times
 - One suggestion to hold a meeting in other U of M campus towns
 - Request for a “podcast” of luncheon speakers for those who cannot attend
 - Suggestion to add a Facebook and/or blogging presence for UMRA
 - Improve the speaker system for the luncheons
 - Work toward greater diversity on in UMRA and on the board
 - Several commented that they liked the organization to stay informal and “low key”
-

*To view the survey results in complete form, visit the link below. It will be online through **August 20**.
To see all comments/responses, click on “comments/responses” where highlighted in blue.*

<https://www.surveymonkey.com/results/SM-T9RMYNZT/>

Q1 How many years have you been a UMRA member?

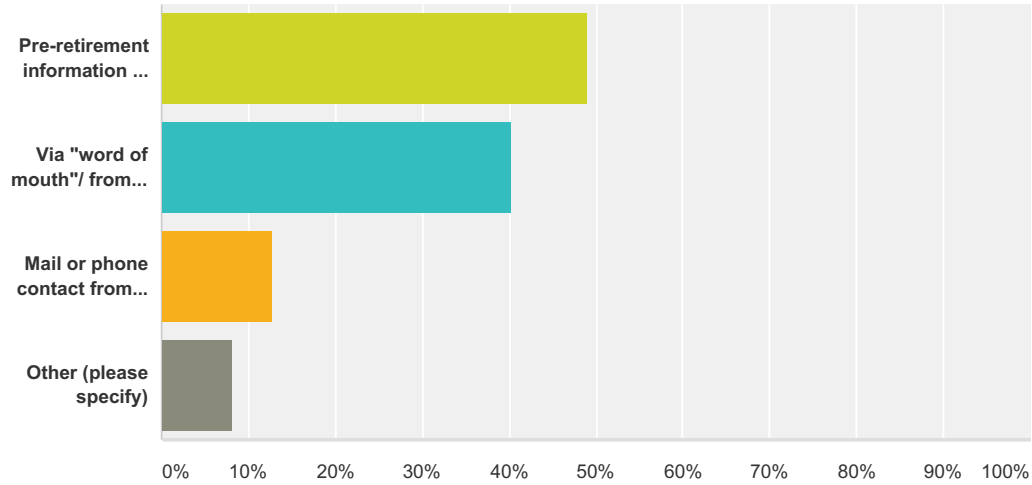
Answered: 196 Skipped: 1



Answer Choices	Responses
Under 2 yrs	18.88% 37
2-5 yrs	29.59% 58
6-15 yrs	33.16% 65
Over 15 yrs	18.37% 36
Total	196

Q2 How did you learn about UMRA?

Answered: 196 Skipped: 1

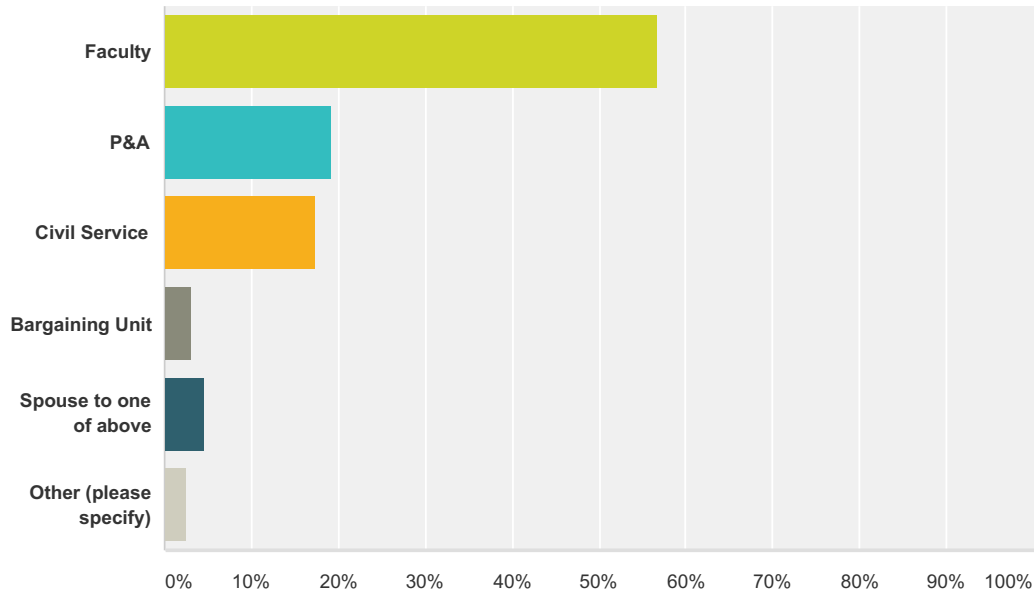


Answer Choices	Responses
Pre-retirement information at the U of MN	48.98% 96
Via "word of mouth" from a friend or colleague	40.31% 79
Mail or phone contact from UMRA	12.76% 25
Other (please specify)	8.16% 16
Total Respondents: 196	

#	Other (please specify)	Date
1	joined with my husband who retire from the U of M	7/25/2016 12:38 PM
2	through my husband	7/25/2016 12:35 PM
3	I joined when I retired in 2009	7/25/2016 12:24 PM
4	Generally aware of it for years before retirement	7/13/2016 7:05 AM
5	spouse of member	7/6/2016 11:56 AM
6	CEHD	7/1/2016 10:54 PM
7	Spoke at UMRA when I was a UMN administrator	6/30/2016 3:09 PM
8	I don't remember!	6/29/2016 9:00 PM
9	I don't remember	6/29/2016 11:56 AM
10	someone in Employee Benefits	6/29/2016 10:31 AM
11	I don't remember.	6/29/2016 9:28 AM
12	internet	6/29/2016 9:10 AM
13	UMRA website	6/29/2016 8:31 AM
14	As a member of the UMN retirement subcommittee	6/29/2016 7:17 AM
15	Not sure	6/29/2016 12:27 AM
16	Reception for recent retirees organized by John Howe	6/28/2016 7:28 PM

Q3 What was your pre-retirement employment category at the U of MN?

Answered: 197 Skipped: 0

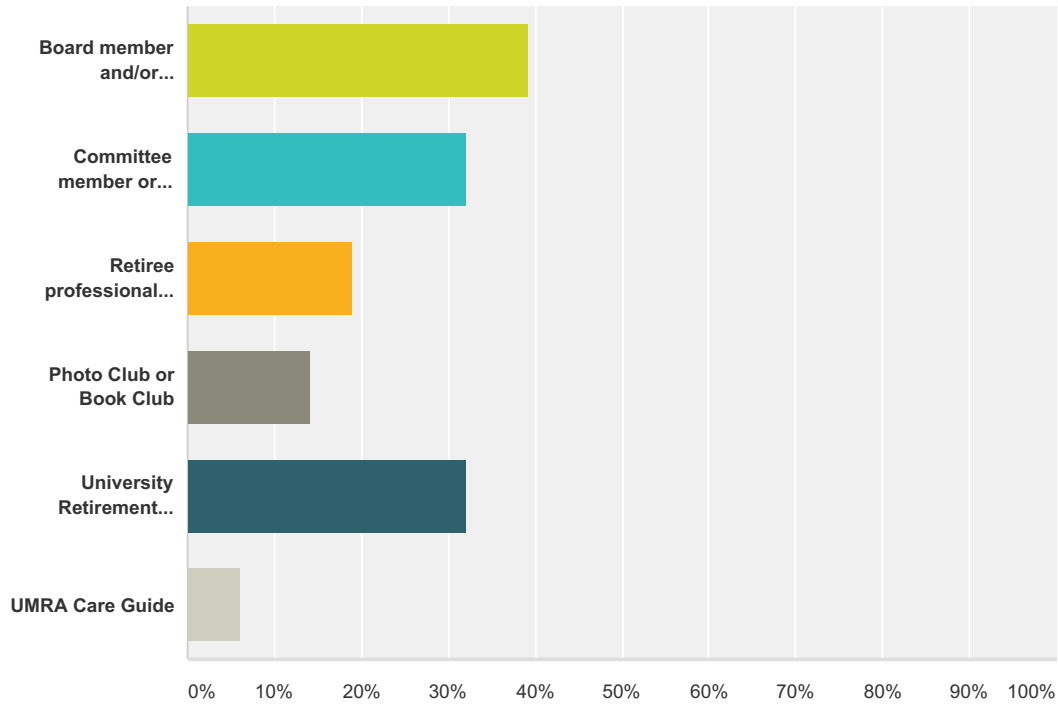


Answer Choices	Responses
Faculty	56.85% 112
P&A	19.29% 38
Civil Service	17.26% 34
Bargaining Unit	3.05% 6
Spouse to one of above	4.57% 9
Other (please specify)	2.54% 5
Total Respondents: 197	

#	Other (please specify)	Date
1	Spouse to retired faculty member	7/25/2016 12:43 PM
2	I did work part time as office ass't but did not retire from U of M	7/25/2016 12:38 PM
3	none	7/6/2016 11:56 AM
4	Civil Service with faculty retirement	7/2/2016 12:22 AM
5	Teacher	6/28/2016 10:01 PM

Q4 Which of the following describe your past or present involvement as a UMRA member?(check all that apply)

Answered: 84 Skipped: 113



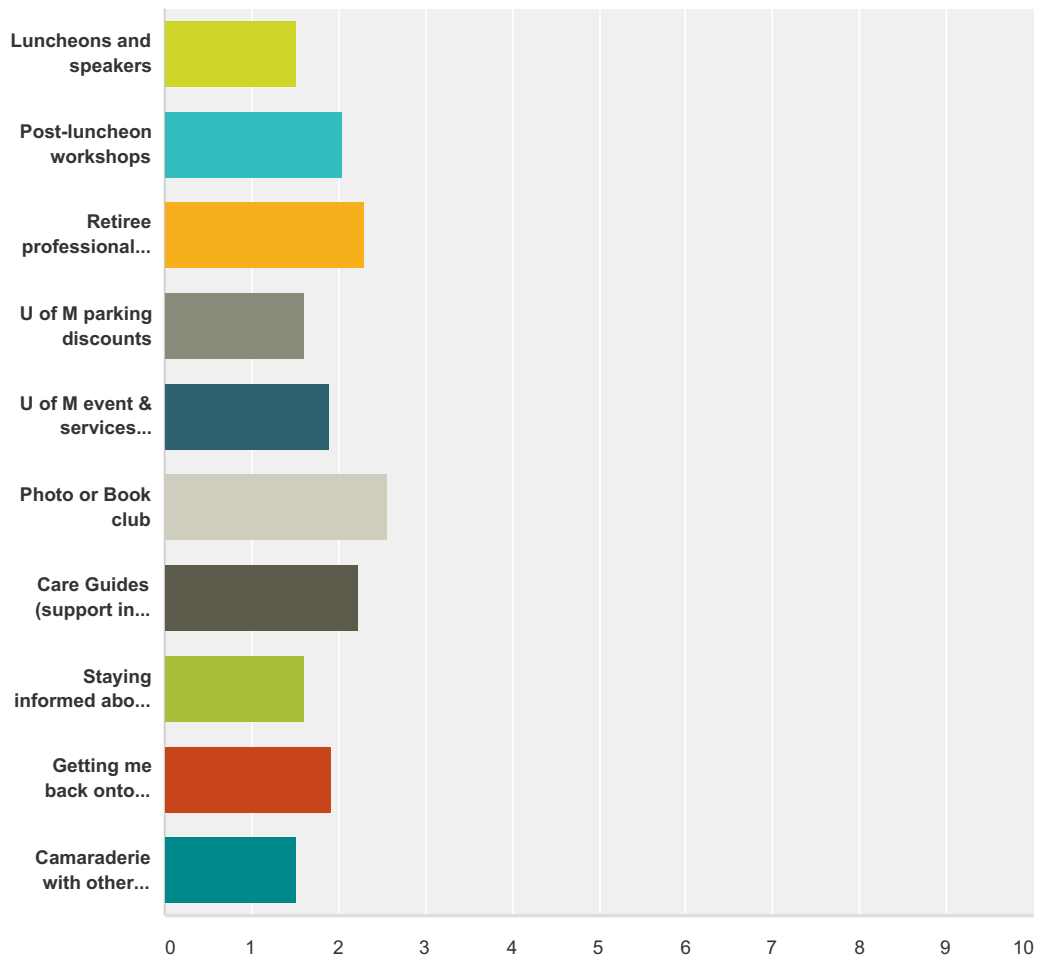
Answer Choices	Responses
Board member and/or committee chair	39.29% 33
Committee member or project volunteer	32.14% 27
Retiree professional grant participant	19.05% 16
Photo Club or Book Club	14.29% 12
University Retirement Volunteer Center (URVC)	32.14% 27
UMRA Care Guide	5.95% 5
Total Respondents: 84	

#	Comments:	Date
1	UMRA treasurer for 1 yr	7/25/2016 12:43 PM
2	My lack of involvement is a result of my reluctance to cope with parking. I have no physical disabilities	7/25/2016 12:41 PM
3	I'm a caregiver now so cannot attend things much	7/25/2016 12:38 PM
4	I really enjoy the luncheons	7/25/2016 12:29 PM
5	UMRA Cares book review. Luncheon Committee	7/10/2016 3:15 PM
6	Not very involved as I live in northern Minnesota	7/7/2016 11:55 AM
7	Have not been very active	7/5/2016 2:28 PM
8	I,ve never participated for moved to TX for 19 years just returned to MN will be 2 years in September	7/3/2016 9:59 PM
9	still working part time	7/3/2016 2:38 PM
10	Minimal involvement. Attended final lunch/mtg in May 2016.	7/2/2016 3:08 PM
11	None of above Left MN in 1992 Returned to MN in 2014	7/1/2016 4:29 AM
12	I have volunteered for health research projects.	6/30/2016 2:38 PM
13	None yet - too new, only a few months since retirement.	6/30/2016 10:01 AM

14	attendee at monthly meetings	6/30/2016 9:52 AM
15	attend monthly lunch meetings	6/29/2016 10:40 PM
16	N/A	6/29/2016 10:14 PM
17	so far, just a receiver of emails	6/29/2016 6:11 PM
18	No involvement as of yet	6/29/2016 3:25 PM
19	Volunteered w/ 2nd Harvest Heartland last fall but developed frozen shoulder & broke bone in foot 4/13/16 so just getting better & had to hold off on further opportunities but am getting much better.	6/29/2016 2:06 PM
20	None of the above	6/29/2016 1:52 PM
21	None	6/29/2016 1:07 PM
22	None of the above	6/29/2016 12:45 PM
23	Occasional Luncheon Attendance	6/29/2016 12:28 PM
24	Generously offered several positions of service, even before I joined, but declined.	6/29/2016 12:11 PM
25	I am not an active member	6/29/2016 11:56 AM
26	I was involved with URVC & hope to be able to recommence.	6/29/2016 11:46 AM
27	I think we need more member participation.	6/29/2016 11:16 AM
28	I was a Secretary for 3 yrs, and as such a Board Member	6/29/2016 11:09 AM
29	I come when I can to the monthly lunch talks -- I am still involved with grad students and my own work.	6/29/2016 10:31 AM
30	live in Oregon	6/29/2016 10:07 AM
31	Limited involvement will photo club	6/29/2016 10:04 AM
32	Health problems have kept me from participating	6/29/2016 9:50 AM
33	None of the above	6/29/2016 9:32 AM
34	have not been ative for 10 years	6/29/2016 8:34 AM
35	attend monthly membership meetings	6/29/2016 8:19 AM
36	Presenter-3 occasions	6/29/2016 8:01 AM
37	Both past	6/29/2016 7:57 AM
38	none so far	6/29/2016 7:51 AM
39	also BAC representative (past)	6/29/2016 7:34 AM
40	I'm just becoming familiar with UMRA	6/29/2016 7:32 AM
41	Will be representing UMRA on a University committee	6/29/2016 7:18 AM
42	workshop presenter	6/29/2016 7:17 AM
43	Member	6/29/2016 6:41 AM
44	none	6/28/2016 11:49 PM
45	I was president	6/28/2016 11:34 PM
46	Not physically able to participate.	6/28/2016 10:46 PM
47	Member only	6/28/2016 10:34 PM
48	Program presentor	6/28/2016 10:21 PM
49	Come to most lunches	6/28/2016 10:08 PM
50	None of above	6/28/2016 10:04 PM
51	Webmaster with Dave Naumann	6/28/2016 9:56 PM
52	New member	6/28/2016 9:55 PM

Q5 Which member benefits are important to you ?

Answered: 193 Skipped: 4



	Very important	Somewhat important	Not important	Total	Weighted Average
Luncheons and speakers	54.80% 97	37.29% 66	7.91% 14	177	1.53
Post-luncheon workshops	20.51% 32	54.49% 85	25.00% 39	156	2.04
Retiree professional development grants	20.00% 29	31.03% 45	48.97% 71	145	2.29
U of M parking discounts	49.13% 85	40.46% 70	10.40% 18	173	1.61
U of M event & services discounts	28.48% 45	54.43% 86	17.09% 27	158	1.89
Photo or Book club	6.90% 10	30.34% 44	62.76% 91	145	2.56
Care Guides (support in cases of death or illness)	12.50% 19	51.32% 78	36.18% 55	152	2.24

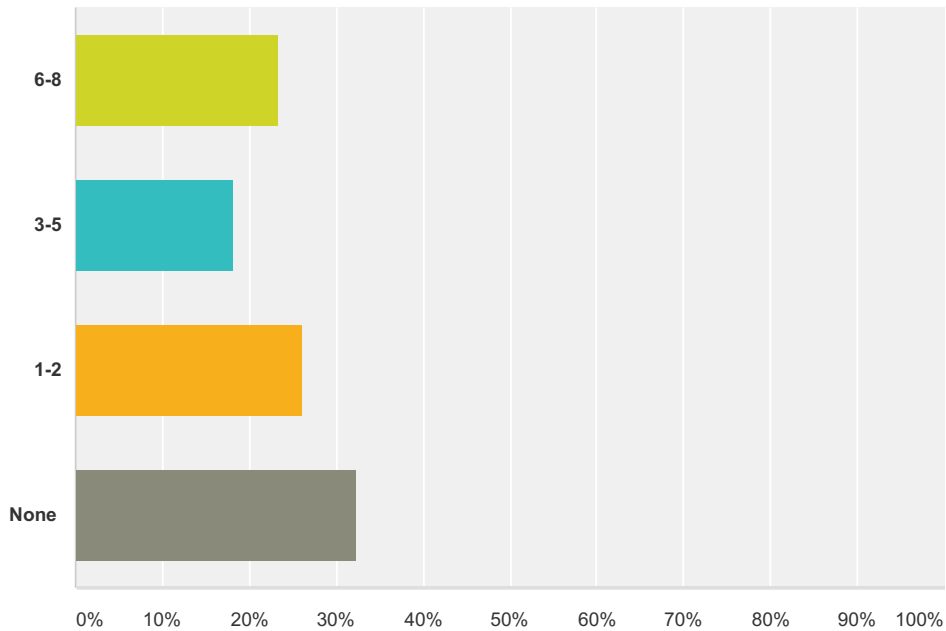
Staying informed about U of M developments/news	48.02% 85	44.07% 78	7.91% 14	177	1.60
Getting me back onto campus	30.63% 49	45.63% 73	23.75% 38	160	1.93
Camaraderie with other retirees and former colleagues	54.27% 89	39.63% 65	6.10% 10	164	1.52

#	Comments:	Date
1	I'll be 90 on Sept 2 and am not active at the U of M any longer	7/25/2016 12:31 PM
2	I checked the ones that would be important if I lived in the Twin Cities area	7/7/2016 11:55 AM
3	We might rate some of these benefits higher if we had been more active.	7/5/2016 2:28 PM
4	We live in Arizona part of the year.	7/4/2016 1:57 PM
5	I am hoping to get more involved I remarried on 10-3-15 and my husband died 1-14-16	7/3/2016 9:59 PM
6	Volunteer oportunities	7/3/2016 6:13 PM
7	Live out of state	7/2/2016 7:47 PM
8	I live out-of-state in Hayward, WI so it's difficult to be very involved.	7/2/2016 3:08 PM
9	My husband (also a UMN retiree) really appreciate the UMN parking discounts as he has a lengthy, monthly dr. appt. in a U specialty clinic. I also return to campus frequently to meet socially with former co-workers.	7/1/2016 10:26 AM
10	Want to keep up with "Going on"s	7/1/2016 4:29 AM
11	Though not personally involved with #3 or #6, I believe them both to be very important to UMRA as a whole.	6/30/2016 11:49 AM
12	Advice on supplemental health programs v. important	6/30/2016 9:58 AM
13	U of M Email	6/29/2016 3:51 PM
14	Important for others even if not for me.	6/29/2016 12:28 PM
15	At age 88, I am not very mobile and no longer drive.	6/29/2016 11:56 AM
16	Camaraderie by far most important	6/29/2016 11:51 AM
17	nothing for "out of towners"	6/29/2016 11:20 AM
18	probaby need more activities. Metro so spread out, tough to get attendance.	6/29/2016 11:16 AM
19	Again, health and not having a car anymore	6/29/2016 9:50 AM
20	I would like to become more involved, but I spend winters in Arizona and as a result miss almost all the luncheons.	6/29/2016 9:17 AM
21	think about lunch, but always have a confluct.	6/29/2016 8:34 AM
22	I haven't joined a photo or book club yet, but am interested.	6/29/2016 8:31 AM
23	I live some distance from campus which prevents me from being truly active in UMRA, especially since I'm no longer driving.	6/29/2016 8:19 AM
24	Why no mention of JOIE in this survey?	6/29/2016 7:34 AM
25	Information on health insurance for retirees is very useful and important.	6/29/2016 7:10 AM
26	I am still rying to figure out how to retire...	6/28/2016 10:56 PM
27	I don't mean to be so lukewarm, but I have so far had no associations at all, so "Very" could hardly be accurate but "Not" quite wrong.	6/28/2016 10:53 PM
28	I	6/28/2016 10:34 PM
29	I'm grateful for tlhe dedication of the UMRA staff.	6/28/2016 10:01 PM
30	umra provides contact with fellow retirees and opportunity to contnue post-retirement research interests.	6/28/2016 9:54 PM

Q6 Approximately how many UMRA

luncheons do you attend per year?

Answered: 192 Skipped: 5



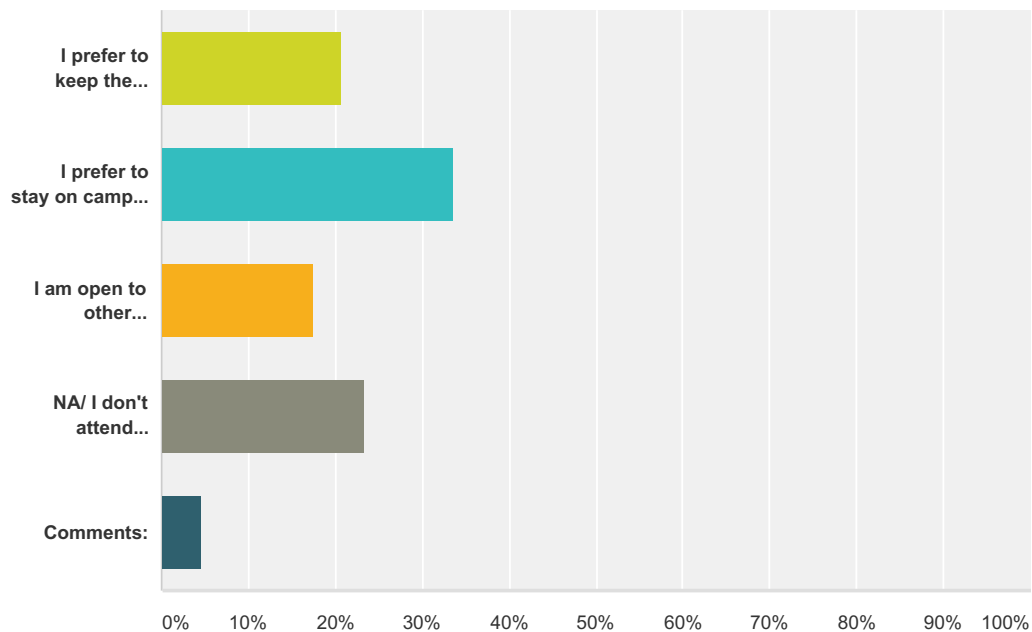
Answer Choices	Responses
6-8	23.44% 45
3-5	18.23% 35
1-2	26.04% 50
None	32.29% 62
Total	192

#	Comment:	Date
1	I live in Dallas TX in a retirement home	7/25/2016 12:43 PM
2	Would attend if I were in the Twin Cities for another reason	7/7/2016 11:55 AM
3	Not yet - I want to do so and think they are a great idea.	7/6/2016 2:23 PM
4	not as many as I would have liked	7/3/2016 9:59 PM
5	I have been working PT at the U and the luncheons are on one of my work days. I plan to attend in the future.	7/3/2016 6:13 PM
6	I hear they are always crowded and uncomfortable. So I don't go.	7/3/2016 4:45 PM
7	Live out of state	7/2/2016 7:47 PM
8	I live out-of-state, a 3-hour drive away	7/2/2016 3:08 PM
9	Unfortunately, we have had scheduling conflicts with the speakers we had been interested in attending.	7/1/2016 10:26 AM
10	Has varied. Menus have declined.	6/30/2016 9:58 AM
11	Lecturers overall are outstanding, and a pleasant way to meet others.	6/29/2016 10:40 PM
12	3-4 years regular attendance	6/29/2016 9:09 PM
13	Lack of easy access and parking limit participation -- St. Paul Campus would be more accessible for many members.	6/29/2016 7:00 PM
14	Would like to attend more but other obligations.	6/29/2016 12:11 PM

15	I did formerly enjoy occasional UMRA lunches	6/29/2016 11:56 AM
16	Out of town a lot in the woods and visiting grandkids	6/29/2016 11:51 AM
17	The pay-in-advance fee is GREAT. Res. by email would help also.	6/29/2016 11:16 AM
18	They're way too crowded these days	6/29/2016 9:50 AM
19	See previous comment. It would be helpful if there wee a luncheon in December and perhaps some in summer.	6/29/2016 9:17 AM
20	The first year we attended all of them, but last year we were U students and had a scheduling conflict.	6/29/2016 8:31 AM
21	I hope to in the future.	6/29/2016 8:26 AM
22	hasn't worked out so far	6/29/2016 8:01 AM
23	I plan on being there this year	6/29/2016 7:32 AM
24	Health related circumstances have prevented our attending.	6/29/2016 7:10 AM
25	They are so crowded I gave up attending! More space needed.	6/29/2016 6:56 AM
26	Some sound interesting but there have always been conflicts.	6/28/2016 10:56 PM
27	My partner is more sociable than I, a gregarious loner.	6/28/2016 10:53 PM
28	When in town	6/28/2016 10:31 PM
29	I commend the program commute for the quality of the speakers.	6/28/2016 10:11 PM
30	Very busy/active.	6/28/2016 10:01 PM
31	I work Tues, or I would go to more.	6/28/2016 9:56 PM
32	These luncheons keep alive professional and personal contacts.	6/28/2016 9:54 PM

Q7 Room capacity for UMRA luncheons is a current issue. Which of the following best represents your opinion about location for monthly luncheons?

Answered: 193 Skipped: 4



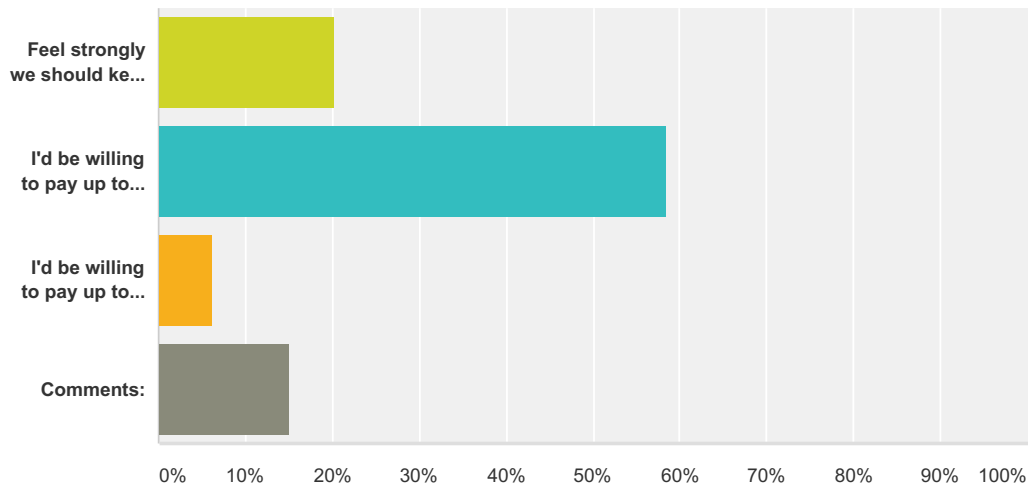
Answer Choices	Responses
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I prefer to keep the current Campus Club location despite the challenge of capacity	20.73%	40
I prefer to stay on campus but am open to other locations	33.68%	65
I am open to other locations, including off campus within the Twin Cities area	17.62%	34
NA/ I don't attend luncheons	23.32%	45
Comments:	4.66%	9
Total		193

#	Comments:	Date
1	Would be more inclined to attend lunches if held off campus	6/29/2016 3:27 PM
2	There is a Saint Paul campus	6/29/2016 1:56 PM
3	Again, accessibility without a car is important to me	6/29/2016 9:50 AM
4	umra should work on expanding activities not luncheon space	6/29/2016 9:14 AM
5	We don't have a car, so they would have to be on a bus line.	6/29/2016 8:31 AM
6	St Paul Campus? Easier access, parking, etc.	6/29/2016 8:01 AM
7	Haven't attended but might in future. Open to other locations.	6/28/2016 10:53 PM
8	If I did attend (and one day I may), any would be O.K. with me (and Janice, too).	6/28/2016 10:53 PM
9	an old perennial: bread on the tables	6/28/2016 9:54 PM

**Q8 Current cost of luncheons is \$16.
Changing venues could mean higher costs.
What would you be willing to pay to attend luncheons?**

Answered: 173 Skipped: 24



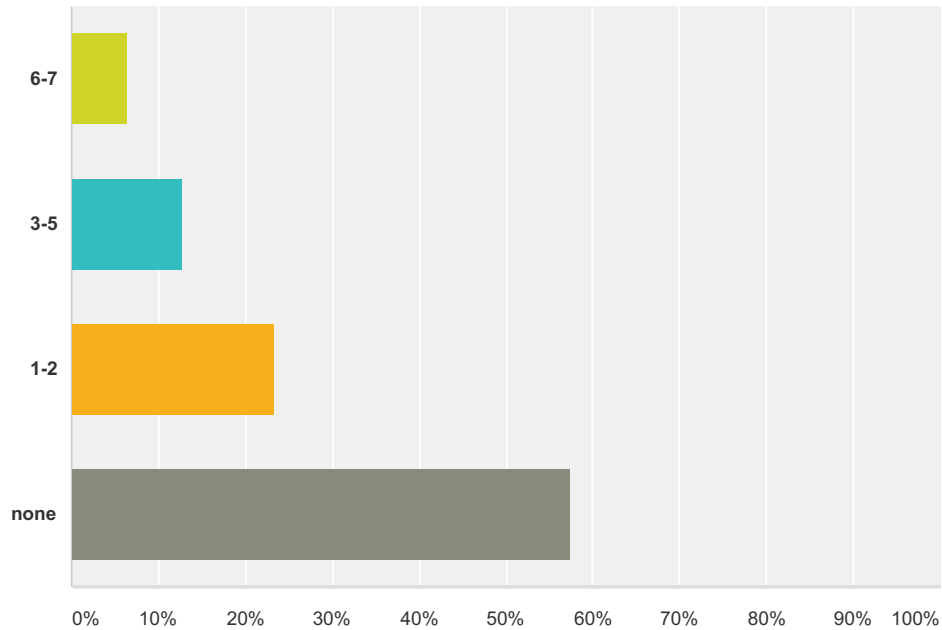
Answer Choices	Responses
Feel strongly we should keep at current cost	20.23% 35
I'd be willing to pay up to \$16-25/per luncheon	58.38% 101
I'd be willing to pay up to \$26-35/ per luncheon	6.36% 11

Comments:	15.03%	26
Total		173

#	Comments:	Date
1	It's not so much the cost but the value. We have been disappointed with the quality and quantity of food the few times we have attended.	7/5/2016 2:28 PM
2	hope the cost, if more, would keep many persons away	7/3/2016 9:59 PM
3	Live out of state	7/2/2016 7:47 PM
4	Cost is not a factor for me, but I believe it is for UMRA members	6/30/2016 3:09 PM
5	The Campus Club food for our lunches is only "fair" considering the cost.	6/30/2016 10:15 AM
6	Compared with what I have seen of what other clubs/organizations manage, I don't think UMRA gets good value for its \$16.	6/30/2016 9:58 AM
7	no opinion	6/29/2016 6:11 PM
8	Depending on the program	6/29/2016 3:51 PM
9	I don't attend luncheons	6/29/2016 3:25 PM
10	Not interested	6/29/2016 1:07 PM
11	menu options too limited for the price	6/29/2016 12:28 PM
12	Cost would not matter if I were able to attend	6/29/2016 11:56 AM
13	and will draw new members who can't get to the U	6/29/2016 11:52 AM
14	If we moved to another campus location and the parking were easier, I'd pay more	6/29/2016 11:09 AM
15	\$16 is OVERPRICED for the Campus Club quality. How can you suggest increasing the cost?	6/29/2016 10:47 AM
16	NA	6/29/2016 9:32 AM
17	The amount is not unreasonable, but what one gets for \$16 is rather meager. I'd be willing to pay a little more if a salad or small dessert were included.	6/29/2016 9:17 AM
18	Univ. Commons Hotel would be best place but probably too expensive	6/29/2016 9:14 AM
19	current lunch too costly why not simpler and cheaper	6/29/2016 9:06 AM
20	Since we are on a fixed income, the cost is important for 2 of us.	6/29/2016 8:31 AM
21	More space, simple buffet, similar price?	6/29/2016 8:01 AM
22	no comment	6/28/2016 11:49 PM
23	I'd be OK. with any of these, but \$35 for lunch ought to be pretty good.	6/28/2016 10:53 PM
24	NA	6/28/2016 10:01 PM
25	I think they should be free!	6/28/2016 9:59 PM
26	Pay extra for bread.	6/28/2016 9:54 PM

Q9 Approximately how many post-luncheon workshops do you typically attend yearly?

Answered: 188 Skipped: 9

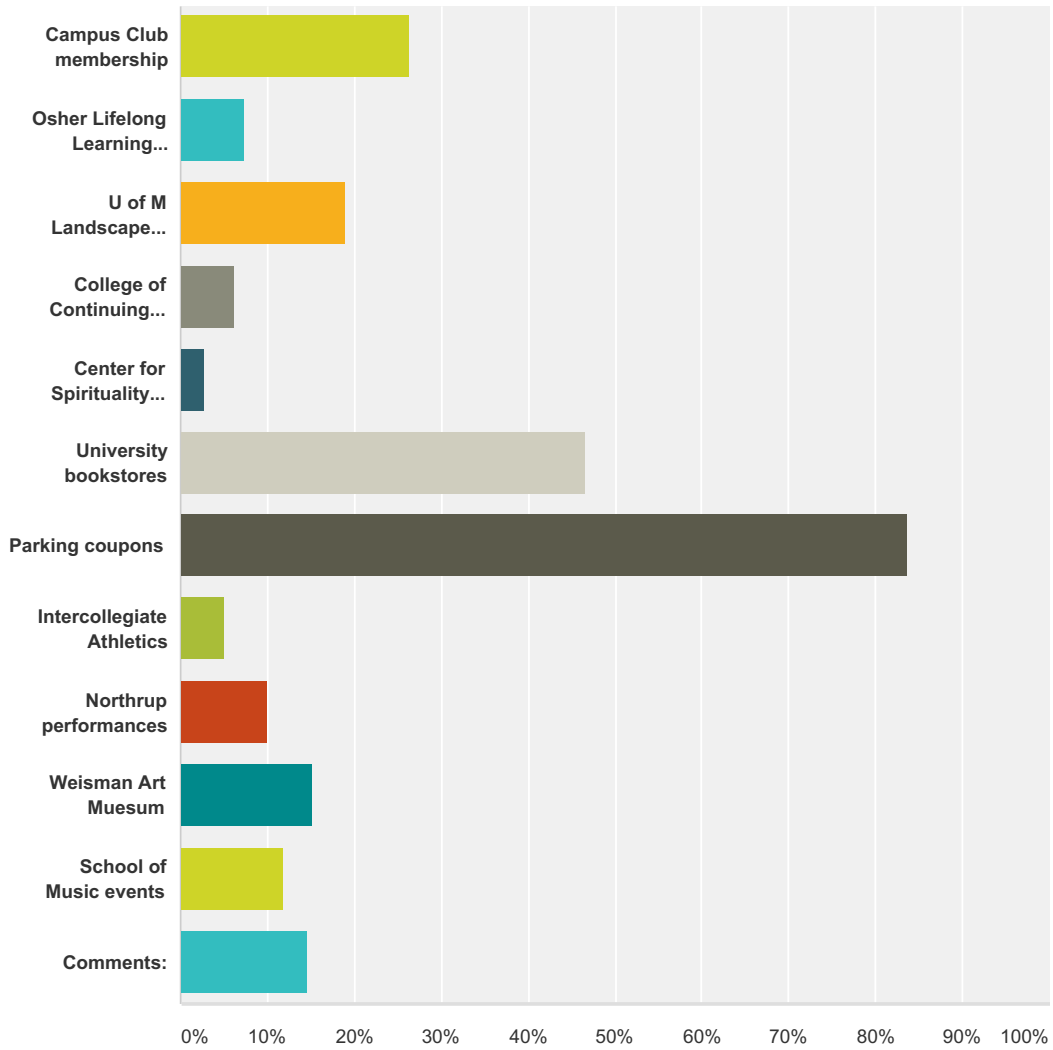


Answer Choices	Responses
6-7	6.38% 12
3-5	12.77% 24
1-2	23.40% 44
none	57.45% 108
Total	188

#	Comments:	Date
1	I don't drive much and find driving on campus and parking too difficult now	7/25/2016 12:34 PM
2	I don't attend because I do not live close to the Twin Cities	7/7/2016 11:55 AM
3	haven't been to any yet	7/3/2016 9:59 PM
4	I hear that the seating for the workshops is very limited. I would attend, but the prospect of standing for the workshop discourages me.	7/3/2016 4:45 PM
5	Live out of state	7/2/2016 7:47 PM
6	They sound interesting but I haven't felt the need so far.	6/29/2016 10:40 PM
7	--thus far!	6/29/2016 10:31 AM
8	Haven't been coming lately	6/29/2016 9:50 AM
9	Again, the first year all of them, this year I made it to one.	6/29/2016 8:31 AM
10	Good program; but takes more time.	6/29/2016 8:01 AM
11	Haven't found the topics interesting to me	6/29/2016 6:45 AM
12	I really appreciate the topics and the work that goes into them.	6/28/2016 10:11 PM
13	I work Tues	6/28/2016 9:56 PM

Q10 Which of these UMRA discounts have you used?

Answered: 178 Skipped: 19

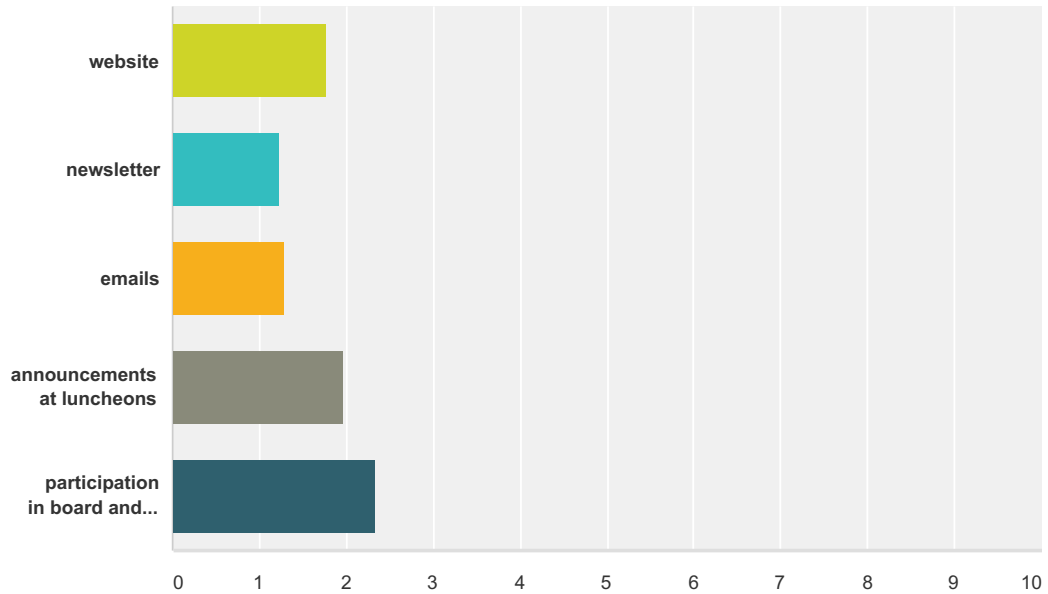


Answer Choices	Responses
Campus Club membership	26.40% 47
Osher Lifelong Learning Institute (OLLI)	7.30% 13
U of M Landscape Arborteum	19.10% 34
College of Continuing Education lifelong learning courses	6.18% 11
Center for Spirituality and Healing	2.81% 5
University bookstores	46.63% 83
Parking coupons	83.71% 149
Intercollegiate Athletics	5.06% 9
Northrup performances	10.11% 18
Weisman Art Muesum	15.17% 27
School of Music events	11.80% 21
Comments:	14.61% 26

Total Respondents: 178		
#	Comments:	Date
1	transportation is a major problem for me	7/25/2016 12:27 PM
2	I didn't know about half of these	7/3/2016 4:45 PM
3	Live out of state	7/2/2016 7:47 PM
4	Will use more after reading the list.	6/30/2016 2:02 PM
5	Many attendances on own, without UMRA	6/30/2016 9:52 AM
6	I'm not sure I knew about OLLI discounts...	6/29/2016 10:40 PM
7	None yet, mostly I forget, also I like to support them	6/29/2016 2:15 PM
8	I live very far away from the Mpls. St. Paul campus. If I lived closer, I would attend more events.	6/29/2016 1:52 PM
9	None	6/29/2016 1:07 PM
10	CC membership not worth the price for my limited use	6/29/2016 12:28 PM
11	I didn't know about several of the available discounts	6/29/2016 11:25 AM
12	Great benefit of membership	6/29/2016 11:16 AM
13	"Northrop" is spelled with an "o". As U students, we also get discounts.	6/29/2016 8:31 AM
14	I didn't know such discounts were available to UMRA members	6/29/2016 8:19 AM
15	As a UofM alumnus, I don't really need an UMRA discount	6/29/2016 7:51 AM
16	None	6/29/2016 6:45 AM
17	none, I live in Duluth	6/29/2016 2:17 AM
18	none	6/28/2016 11:49 PM
19	I need to explore more	6/28/2016 10:56 PM
20	Didn't know about all of these discounts. Find them appealing.	6/28/2016 10:53 PM
21	If I were more familiar with opportunities, I'd probably take advantage of them more. I didn't know there was a discount for "intercollegiate athletics" and paid a young fortune for 2 BB season tix.	6/28/2016 10:53 PM
22	Interested in OLLI, but not able to pursue at this time.	6/28/2016 10:46 PM
23	Will be good if the retirees could also qualify for purchasing discounts on computers and hand held devices. These discounts are now available to the employed faculty and staff	6/28/2016 10:31 PM
24	I forget to use the discounts!	6/28/2016 10:08 PM
25	Was not aware of these discounts!	6/28/2016 10:04 PM
26	Ushering at Ted Mann and Rarig (free plays)	6/28/2016 9:56 PM

Q11 Which of the following are important for keeping you informed about UMRA and its activities?

Answered: 194 Skipped: 3



	very important	somewhat important	unimportant	Total	Weighted Average
website	38.55% 64	45.78% 76	15.66% 26	166	1.77
newsletter	80.75% 151	15.51% 29	3.74% 7	187	1.23
emails	73.12% 136	24.73% 46	2.15% 4	186	1.29
announcements at luncheons	27.45% 42	47.71% 73	24.84% 38	153	1.97
participation in board and/or committees	19.85% 26	25.95% 34	54.20% 71	131	2.34

#	Comments:	Date
1	As an outstate member, the Newsletter is most important for keeping me informed; the e-mails help but are of less interest	7/7/2016 11:55 AM
2	Live out of state	7/2/2016 7:47 PM
3	need communication vehicles that go to ALL members	6/29/2016 11:52 AM
4	A constant challenge. How about an electronic bulletin board for a closed facebook group.	6/29/2016 11:16 AM
5	The membership is NEVER informed of UMRA financials.	6/29/2016 10:47 AM
6	I wonder whether the number and nature of the committees is as widely advertised as it could be.	6/29/2016 9:17 AM
7	I am over 90, alert and well but less energy for participating	6/29/2016 8:50 AM
8	I just can't get too many reminders!	6/29/2016 8:31 AM
9	Communication works well.	6/29/2016 8:01 AM
10	None	6/29/2016 6:45 AM
11	Not applicable	6/29/2016 12:27 AM
12	I moved to Lake Tahoe when I retired (2000) but thought UMRA would be a great opportunity for retirees to maintain a relationship with U and their many colleagues.	6/28/2016 11:49 PM
13	I have no "commets." Have you?	6/28/2016 10:53 PM

Q12 Other suggestions for improving UMRA?

Answered: 46 Skipped: 151

#	Responses	Date
1	I LOVE UMRA even though I can't participate in many activities.	7/25/2016 12:38 PM
2	Consider catering at the St Paul Student Center Ballroom. Not as cozy, but can handle the larger crowd.	7/10/2016 9:58 PM
3	What about a meeting in Duluth once in a while or on the coordinate campuses so those of us who have retired but live in different areas of the state would have an opportunity to meet at least the officers and hear about retirement issues?	7/7/2016 11:55 AM
4	None	7/2/2016 7:47 PM
5	I would like you to do a podcast of the meeting so that members who were unable to attend the meeting could do so on line.	7/2/2016 12:22 AM
6	I have found the overcrowding at the luncheons to be a major reason for not attending more of them.	7/1/2016 11:55 AM
7	KEEP IT SIMPLE	6/30/2016 4:32 PM
8	I think it would be more inclusive to your members if the annual dance was open to everyone. Many members are single.	6/30/2016 2:38 PM
9	Reach out more to employees as the retire. Perhaps could work through Human Resources. The Undoes a poor job of informing retirees of all their benefits and expectations, i.e, emails, library, deleting software from personal computers, etc. perhaps this could be done through UMRA's website. Thank you.	6/30/2016 2:02 PM
10	My UMWC meets at Becketwood. The price of lunches there is about the same as at the Campus Club. The food, however, is far better (both quantity and quality). But parking for a group of our size wouldn.t be adequate at Becketwood.	6/30/2016 10:15 AM
11	regular updates on committees and committee membership	6/29/2016 10:14 PM
12	Easier parking close to meeting location for older members	6/29/2016 7:00 PM
13	U of M email is important — not just because of the free and reliable service, but because it keeps me in touch with all my new and former contacts at the U. It also means I have a U of M homepage.	6/29/2016 3:51 PM
14	As a new member, I think that a larger luncheon room would make it easier to have conversations and get to know others.	6/29/2016 3:48 PM
15	Perhaps a monthly or bimonthly social hour in the Campus Club or elsewhere for a chance to mingle with fellow retirees?	6/29/2016 2:19 PM
16	Do some surveys about the realities, costs and experiences of UMRA retirement health plans	6/29/2016 2:15 PM
17	Would favor less effort directed to squeezing benefits, services, and other goodies out of the University Administration. I think the national inflation of university costs, tuition fees, and student loans is appalling. I think that retirees who enjoyed a working lifetime of well above average pay, minimal supervision, and greater job security ought to have saved enough to fund their own retirement activities.	6/29/2016 1:07 PM
18	I'm a new member this year. I've really enjoyed the luncheon speakers. I agree that meeting room is cramped and that we should find something larger. I'm not involved in any committees yet.	6/29/2016 1:07 PM
19	Move the luncheons off campus and widen the selection of speakers to include more community non-faculty members as well as faculty from other universities. Sponsor non-luncheon programs.	6/29/2016 12:28 PM
20	Keep the excellent luncheon speakers coming!	6/29/2016 12:03 PM
21	Many thanks to the people who do all the work	6/29/2016 11:51 AM
22	None at this time.	6/29/2016 11:36 AM
23	Great organization. Wish we could be more involved with the University. IMHO big mistake to pull out years ago. Doesn't seem "fixable" now. Sad. A lot of retirees could benefit from membership and can't just get around "tuit". One contact from UMRA with a non-member retiree in a lifetime to is NUTS!	6/29/2016 11:16 AM

24	Following through on past commitments for a permanent retiree venue and the Faculty Senate resolution (now 8 years down the drain) to promote retiree participation in University academic affairs (mentoring, committee membership, etc.).	6/29/2016 10:47 AM
25	Get-togethers are too big and too formal. I prefer the UM Women's Club because of its interest sections and more opportunities to get to know people.	6/29/2016 9:50 AM
26	UMRA should have a blogging and a social media presence such as Facebook.	6/29/2016 9:19 AM
27	Consider having luncheons every month or say 11 out of 12 months. Consider having late afternoon receptions in the Campus Club bar/lounge. Perhaps do more about sponsoring or co-sponsoring other events, including special lectures or seminars of interest to retirees. Do more to show how persons getting professional development grants have used and benefitted from the awards (e.g., presentations at luncheons or in a post-luncheon event).	6/29/2016 9:17 AM
28	(1) umra should participate more in AROHE and Big10 and bring back ideas to try out to increase activities and projects. (2) Also, set up scholarship funds. (3) Like newsletter editor, an A/V/Tech person should be paid to solve all podium technology problems.	6/29/2016 9:14 AM
29	simple sandwich lunch in venue where one can move about and socialize for heaven's sake; why are we tied to Campus club and its exotic menus with poor service!!	6/29/2016 9:06 AM
30	You are doing a good job with our group with diverse interests	6/29/2016 8:50 AM
31	phone call from old friends would help get me back	6/29/2016 8:34 AM
32	I would be OK if the lectures did not include lunch. Could we use the CMU Theater and \$5 to come? It might be a good recruiting tool for people about to retire well as others interested in the topic. A social hour in Campus Club or the lecture before or after would be good.	6/29/2016 8:31 AM
33	I miss driving	6/29/2016 8:19 AM
34	A group interested in discussing serious issues (socio-cultural, philosophical, political, economic, environmental, etc.), perhaps by reading pertinent books and/or discussing appropriate topics.	6/29/2016 8:01 AM
35	As a new member, it's all about the luncheon speakers	6/29/2016 7:51 AM
36	I think the board and officers do a great job.	6/29/2016 7:34 AM
37	None	6/29/2016 6:45 AM
38	Presently live in Tx, but plan to relocate north next year and hope to attend UMRA meetings when settled.	6/29/2016 6:07 AM
39	Keep up the good work.	6/28/2016 11:49 PM
40	Keeping me at bay is an excellent expedient.	6/28/2016 10:53 PM
41	N/A	6/28/2016 10:46 PM
42	Try to widen membership on board. More diversity. Good attempt so far considering low diversity in UMRA.	6/28/2016 10:19 PM
43	I'm a pretty passive member. I'm active in other organizations and travel a lot, so am not interested in getting more involved in UMRA.	6/28/2016 10:08 PM
44	I like the way things are going now. The speakers have been very good at the luncheons. I may take advantage of expanded options in the future, beyond the luncheons.	6/28/2016 9:57 PM
45	I wonder if current employees would be interested in the URVC volunteer opportunities? It would give members a chance to engage with current employees, and promote awareness of UMRA. Plus lots of current employees may be very excited for the opportunities! Perhaps a subscribe option on a volunteerism (online) calendar would make it simple.	6/28/2016 9:56 PM
46	We might have expert panel discussions on current events with time for Q&A.	6/28/2016 9:54 PM